eFamily

eFamily Operation Instruction

1.Please scan the QR code to download the App

iOS APP   Android APP

2.Account register

①Open the App eFamily, click "Register".Enter your phone number
Select your country code, so that you can receive a verification code.

②Enter the verification code

③Set your password with 8 to 20 alphanumeric

3. Reset

Plug the product into a power outlet, press and hold the power button 6 seconds until the indicator light blink

②Timing set
Click "Timing"--"Add", and set your ON/OFF timer

6.Multiple users management

System setting--Access control, add other user's account. The other user can connect the device with " Quick configuration"

Note

① If the devices can not connect on the App
   Press and hold the power button 6 seconds, repeat Wi-Fi configuration when the indicator light blink.

② App compatible versions
   Available for Android V4.3 and above, iOS 8.0 and above.
   Some Android tablets may not compatible due to the peculiar Android OS.

4.Set up new devices

①Use your registered phone number (without country code) to log in the App,please select "Remote control" to log in by the first time

②Wi-Fi configuration
Click" +" on the home page top right corner, and click "Quick configuration",enter your Wi-Fi password

Image 1   Image 2

③Click "Confirm"
Start searching the devices,The connected device icon will get displayed after search is completed
(Note: Please enter your Wi-Fi password correctly, if the Wi-Fi password is not correct, it will not get prompted, please do not include any punctuation in password)

③ Please make sure the devices are connected to the same Wi-Fi on which your smart phone is connected.

④ Router diagnose
   • Our products do not support Web page authentication temporary.
   • If your Wi-Fi router is Dual-band router, please select 2.4G network on phone to add the device. Also turn ON the Wi-Fi. Please do not hide it.
   • Please set your router wireless encryption method as follows:
     Type **WPA2-PSK**, authentication type:**AES**, or setting automatically. Wireless mode can not be **11n only**.
   • To enable Wi-Fi router DHCP dynamic assignment IP service.
   • AP Isolation uncheck.
   • Please keep your router under good signal, please do not keep the device far away from your router.
   • Please check the connected devices numbers. If it is above router limit then please close some connected devices and retry.

Image 3

5.Control devices

Click the devices icon which you want to control on the home page (Say Wi-Fi socket)
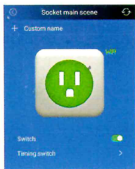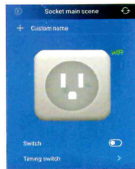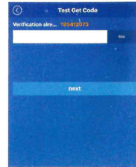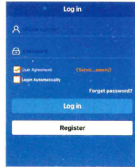①Click the socket control button, button in green means ON, Grey means OFF.

Image 1   Image 2